### Age Friendly Community Planning - Golden

#### **Assessing Priorities and Needs**

Thank you for taking the time to complete this survey by the Town of Golden's Age-Friendly Community Plan Task Force. The Task Force is undertaking an assessment of the "age-friendliness" of Golden (see below) for those aged 50 and older. The World Health Organization describes several key features that make a community "senior-friendly":

- 1. Outdoor spaces and public buildings are pleasant, clean, secure and physically accessible for people using wheelchairs, walkers, scooters, etc.
- 2. Transportation is accessible and affordable
- 3. Housing is affordable, accessible, well-built, well-designed, conveniently located near services and transportation, safe and secure
- 4. Social participation opportunities in leisure, social, cultural and spiritual activities accommodate older adults' interests and abilities and include people of all ages and cultures
- 5. Respect and social inclusion fosters positive images of aging and intergenerational understanding
- 6. Civic participation and employment includes older adults' desire to be involved in volunteering, becoming politically active, vote, and help ensure economic security through remaining employed or finding new employment
- 7. Communication and information is both readily accessible and in formats that are appropriate for older adults
- 8. Community support and health services are well-located, easily accessible, affordable and appropriate to older adults' needs

Your feedback and suggestions on the services and programs used by older adults (aged 50 and older) will help determine the Town of Golden's funding priorities for improvements to the "age-friendliness" of Golden and Area A. Your feedback will remain private and will never be connected with your name.

<u>Instructions:</u> This survey should only take about 20 minutes of your time. Your answers will remain anonymous and confidential. By filling out this survey you can choose to be entered into a drawing for one of six \$25 gift certificates from The Island Restaurant. If you do not use a service, please select "No opinion." The Town of Golden expects to publish the results of this survey in spring 2014. If you need help completing this survey, please call the Consultant, Ryan Watmough at 250-344-8610.

Submissions must be received by the Task Force by April 28, 2014. You can also learn more about this project and complete this survey online at:

www.goldenloom.ca/age-friendly.html.

☐ I agree to participate



#### **Outdoor Spaces and Public Buildings**

## 1.1. Please rate your <u>satisfaction</u> with the availability, accessibility and convenience of the following outdoor spaces and public facilities in Golden and/or Area A for older adults (aged 50+):

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	No Opinion
Public washrooms	0	0	0	0	0	0
Benches	0	0	0	0	0	0
Local parks and trails	0	0	0	0	0	0
Shade trees along paths	0	0	0	0	0	0
Snow & ice clearing	0	0	0	0	0	0
Sidewalk condition and availability	0	0	0	0	0	0
Pedestrian crossings	0	0	0	0	0	0

## 1.2. Please rate how <u>important</u> the availability, accessibility and convenience of the following outdoor spaces and public facilities in Golden and/or Area A for older adults (aged 50+) is to you:

	Not at all Important	Somewhat Important	Neutral	Important	Very Important
Public washrooms	0	0	0	0	0
Benches	0	0	0	0	0
Local parks and trails	0	0	0	0	0
Shade trees along paths	0	0	0	0	0
Snow & ice clearing	0	0	0	0	0

Sidewalk condition	0	0	0	0	0
and availability					
Pedestrian crossings	0	0	0	0	0

## 1.3. Thinking back over the past 12 months, how <u>often</u> did you use each of the following facilities or amenities:

the ronounng rathmates t					
	Never	Rarely	Sometimes	Often	Always
Pool	0	0	0	0	0
Arena	0	0	0	0	0
Curling Rink	0	0	0	0	0
Mount 7 Rec Plex	0	0	0	0	0
Tennis Courts	0	0	0	0	0
Horseshoe Pits	0	0	0	0	0
Municipal Campground	0	0	0	0	0
Civic Centre	0	0	0	0	0
Seniors Centre	0	0	0	0	0
College of the Rockies	0	0	0	0	0
School District #6 Schools	0	0	0	0	0
Town Hall	0	0	0	0	0
Faith-Based Buildings	0	0	0	0	0
Sidewalks	0	0	0	0	0
Pedestrian crossings	0	0	0	0	0
Library	0	0	0	0	0
Area A Parks	0	0	0	0	0
Golden Parks	0	0	0	0	0
Rivers	0	0	0	0	0
Hiking Trails	0	0	0	0	0
Biking Trails	0	0	0	0	0
Nordic Trails	0	0	0	0	0
Motorized Trails	0	0	0	0	0
Municipal Airport	0	0	0	0	0
Mount 7 Paragliding Launch	0	0	0	0	0

Soccer fields	0	0 0		0 0	)	
Ball diamonds	0	0 0		0 0	)	
Rotary Trails	0	0 0		0 0	)	
1.4. Please feel for Spaces and Public	•	•			ut Outdo	or
Tuescan entetien						
Transportation						
2.1. Please circle the following Gol taxis, medical bus	den and Are	ea A transpo	ortation	services	(includes	buses,
etc.):	, on a co.	ore y me ama,		ansport.	ation pati	,5,
·	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	No Opinion
Weekday service within Golden & Area A	0	0	0	0	0	0
Evening & weekend service within Golden & Area A	0	0	0	0	0	0
Services to get out of town for medical appointments	0	0	0	0	0	0
Weekday service between Golden & Area A and other	0	0	0	0	0	0

communities

Weekend service between Golden & Area A other communities	0	0	0	0	0	0
Sidewalk condition and availability	0	0	0	0	0	0
Sidewalk snow and ice clearing	0	0	0	0	0	0
Active transportation pathways in Golden (e.g. trails)	0	0	0	0	0	0

# 2.2. Please circle or mark a number to rate how <u>important</u> the following Golden and Area A transportation services (includes buses, taxis, medical bus, shuttles, Greyhound, active transportation pathways, etc.) are to you:

	Not at all Important	Somewhat Important	Neutral	Important	Very Important
Weekday service within Golden	0	0	0	0	0
Evening & weekend service within Golden	0	0	0	0	0
Services to get out of town for medical appointments	0	0	0	0	0
Weekday service between Golden and other communities	0	0	0	0	0
Evening & weekend service between Golden and other communities	0	0	0	0	0
Sidewalk condition and availability	0	0	0	0	0
Sidewalk snow and ice clearing	0	0	0	0	0

pathways in Golden (e.g. sidewalks and trails)										
2.3. Do you feel the following transportation areas in Golden are <u>adequately</u> maintained for snow and ice removal during winter?										
		Never	Rarely	Sometim	es Often	Always				
Sidewalks in front of Busin	ess Areas	0	0	0	0	0				
Sidewalks in front of Residence	ential Areas	0	0	0	0	0				
Sidewalks in front of Indus	trial Areas	0	0	0	0	0				
Streets in Golden		0	0	0	0	0				
Highways around Golden		0	0	0	0	0				
Pathways and trails (e.g. Ro	otary Trails)	0	0	0	0	0				
2.4. Currently, older a	adults who	need t	o have	a driving	g assessm	ent must				
travel to Cranbrook f	or a DriveA	BLE as	sessme	nt, and t	here are	no older				
adult-specific driver to	raining or r	efresh	er cour	ses avail	able in Go	olden.				
Please rate how impo	rtant the a	availab	ility of	the follo	wing driv	er services				
in Golden and Area A	-	•								
	Not at all Important	Some Impo	what rtant	Neutral	Important	Very Important				
DriveABLE assessment available in Golden	0	0		0	0	0				
Older adult-specific driver training or refresher courses available in Golden	0	0		0	0	0				

Active transportation

2.5. Please feel free to provide any other comments about Transportation options for older adults in Golden.									
Housing Services				1.11.	6 11				
3.1. Please rate y services and supp				-		_			
home:									
	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	No Opinion			
Help with yard work and snow shoveling	0	0	0	0	0	0			
Help with home repairs and maintenance	0	0	0	0	0	0			
Help installing home adaptations (e.g. grab bars)	0	0	0	0	0	0			
Long-term rental or sale of home adaptive equipment (e.g. bath chairs, walkers, etc.)	0	0	0	0	0	0			

## 3.2. Please rate how <u>important</u> the availability of the following services and supports that may help you to continue living in your own home is to you:

	Not at all Important	Somewhat Important	Neutral	Important	Very Important
Affordable and accessible small single family homes	0	0	0	0	0
Co-operative housing (e.g. where members share ownership of an entire group of housing units, and have occupancy rights to a specific unit)	Ο	Ο	0	0	0
Shared housing "match-up" programs (e.g. home owners are matched with compatible home seekers who pay rent or provide services in exchange for a reduction in rent	Ο	Ο	0	0	0
Shared living residences (e.g. a number of people living cooperatively as an unrelated family in a large single dwelling)	0	0	0	0	0
Affordable older adults' supportive housing (e.g. rent includes cleaning, meals, etc., but no personal care)	0	0	0	0	0
Affordable older adults' assisted living (e.g. rent includes some personal care services in addition to cleaning, meals, etc.)	0	0	0	0	0
Long term residential care (e.g. provides 24-hour professional nursing care)	0	0	0	0	0

3.3. Does the cost of any of the above housing services <u>prevent</u> you from
obtaining these services?
O Yes
O No
3.4. The type of housing I live in is:
Please select the type of residence that applies.
☐ An apartment
☐ Mobile home in a park
☐ Mobile home on property
☐ Single detached property
☐ Townhouse/row house/condo
☐ Other (Please specify)
3.5. Please feel free to provide any other comments about Housing
Services and options for older adults in Golden:
•

### **Social Participation**

## 4.1. Please rate your <u>satisfaction</u> with the availability of the following fitness, leisure, educational and social opportunities for older adults (aged 50+):

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	No Opinion
Older adults' fitness, health and wellness programs	0	0	0	0	0	0
Specialized fitness/wellness programs (e.g. adapted for older adults' physical or cognitive health challenges)	0	0	0	0	0	0
Art, writing, crafts, hobbies, and music programs for older adults	0	0	0	0	0	0
Technology training (e.g. computer, smart phone, and tablet courses for older adults)	0	0	0	0	0	0
Continuing Education (e.g. college and university courses)	0	0	0	0	0	0
Informal activity- based social groups (e.g. tennis, Nordic skiing, curling, etc.)	0	0	0	0	0	0
Games (e.g. cards, bingo, bridge, cribbage, etc.)	0	0	0	0	0	0
Community Events	0	0	0	0	0	0

(e.g. concerts, plays, movies, Soup Day, etc.)

### 4.2. Please rate how <u>important</u> the availability of the following fitness, leisure, educational and social opportunities is to you:

	Not at all Important	Somewhat Important	Neutral	Important	Very Important
Older adults' fitness, health and wellness programs	0	0	0	0	0
Specialized fitness/wellness programs (e.g. adapted for older adults' physical or cognitive health challenges)	0	0	0	0	0
Art, writing, craft, hobbies and music therapy programs for older adults	0	0	0	0	0
Technology training (e.g. computer, smart phone and tablet courses for older adults)	0	0	0	0	0
Continuing Education (e.g. college and university courses)	0	0	0	0	0
Informal activity-based social groups (e.g. tennis, Nordic skiing, curling, etc.)	Ο	0	0	0	0
Games (e.g. cards, bingo, bridge, cribbage, etc.)	0	0	0	0	0
Community Events (e.g. concerts, plays, movies, Soup Day, etc.)	Ο	0	0	0	0

4.3.	Does the	cost of ar	າy of the ເ	above :	social pa	articipa	tion
орр	ortunities	prevent y	ou from	partici	pating ir	n these	programs?

υþ	portunities <u>preven</u>	<u>t</u> you nom	participatiii	g III till
0	Yes			

O No

Participation entions for older	-				
Participation options for older fitness, leisure, educational, ar					
would like to participate in. Yo					-
be offered in Golden at this tin	ne.			-	-
(e.g. yoga, swimming, computer traini etc.).	ng, writing, q	uilting, pott	ery, danci	ng, choir	, bingo,
Respect and Social Inclusion					
5.1. As an older adult living in	Golden, ho	ow do you	ı feel ab	out the	9
following statements?					
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
My voice is sought-after and heard in the community	0	0	0	0	0
There is openness and acceptance of the community toward older residents of diverse backgrounds	0	0	0	0	0
The community values older residents	0	0	0	0	0
The community recognizes the contributions of older adults	0	0	0	0	0
The community offers a welcoming environment for older adults	0	0	0	0	0

5.2. Please feel	free to prov	ide any oth	er comn	nents abo	out Respe	ct and
Social Inclusion	options for	older adults	in Gold	en.		
Civic Participati	on and Empl	oyment				
6.1. Please rate	your <u>satisfa</u>	ction with	the oppo	ortunities	in Golder	ı to
volunteer with	the following	g:				
	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	No Opinion
Health social service groups	0	0	0	0	0	0
Sports and recreation groups	0	0	0	0	0	0
Faith-based groups	0	0	0	0	0	0
Arts, culture and heritage groups	0	0	0	0	0	0
Schools	0	0	0	0	0	0
Government	0	0	0	0	0	0
Children groups	0	0	0	0	0	0
Youth groups	0	0	0	0	0	0
Older adult groups	0	0	0	0	0	Ο
Service clubs	0	0	0	0	0	0
Trails groups	0	0	0	0	0	0

### **6.2.** Please rate your <u>satisfaction</u> with Golden's older adult-applicable programs:

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	No Opinion
Town of Golden Home Owner Grant	0	0	0	0	0	0
Property Tax Deferment Program	0	0	0	0	0	0
Town of Golden Fire Prevention Program	Ο	0	0	0	0	0
Volunteer Opportunities	0	0	0	0	0	0
Operations & Public Works	0	0	0	0	0	0
Recreation Programs	0	0	0	0	0	0
Winter Walking Program	0	0	0	0	0	0
CSRD Fire Suppression	0	0	0	0	0	0
Employment Services	0	0	0	0	0	0
Garbage Collection Service	0	0	0	0	0	0
Recycling Collection Service	0	0	0	0	0	0

### 6.4. At what age did you, or do you expect to, retire completely and not work for pay at all?

0	Under 50 years
0	50 to 54 years
0	55 to 59 years
0	60 to 64 years

O 65 to 69 years

○ 80 to 84 years					
○ 85 years or older					
6.5. Please feel free to provide any e Participation and Employment oppo					den.
Communication and Information					
7.1. How do you <u>learn</u> about local e	vents, ¡	orogran	ns and serv	ices?	
	Never	Rarely	Sometimes	Often	Always
Word of Mouth	0	0	0	0	0
Local Service Providers (e.g. Golden Family Centre, Older adult's Centre, etc.)	0	0	0	0	0
The Golden Star	0	0	0	0	0
Town of Golden website	0	0	0	0	0
Chamber's Community Calendar	0	0	0	0	0
EZ Rock radio	0	0	0	0	0
CBC Radio	0	0	0	0	0
Television	0	0	0	0	0
General news websites	0	0	0	0	0
Facebook 'Friends'	0	0	0	0	0

O 70 to 74 years

O 75 to 79 years

Facebook 'Groups' (e.g. 'Golden Co Classifieds' and 'Golden Co groups)		0	0	0	0	0	
Twitter		0	0	0	0	0	
Email		0	0	0	0	0	
Magazines		0	0	0	0	0	
Friends & Family		0	0	0	0	0	
Restaurants		0	0	0	0	0	
Event signs posted around grocery stores, banks, stor office, library, etc.)		O et	0	0	0	0	
Club newsletters		0	0	0	0	0	
Public meetings		0	0	0	0	0	
Town of Golden Recreation	n Guide	0	0	0	0	0	
Town Council Meetings		0	0	0	0	0	
<ul> <li>7.2. How important is specific older adult properties.</li> <li>Very Important</li> <li>Important</li> <li>Neutral</li> <li>Somewhat Important</li> <li>Not at all Important</li> </ul>							out
<ul> <li>specific older adult properties</li> <li>Very Important</li> <li>Important</li> <li>Neutral</li> <li>Somewhat Important</li> </ul>	rograms, eve	it will be	for yo ected	s in tl	ne commu	nity? outer,	ır

Text messaging

Reading news

Communicating through social media	n ()	0	0	0	С		
Sharing photos and videos	0	0	0	0	С		
Researching older adult programs and services online	s O	0	0	0	C		
Registering for program and services	is O	0	0	0	С		
7.4. Please feel free to provide any other comments about Communication and Information options for older adults in Golden.  Community Support and Health Services							
8.1. Please rate you	ur <u>satisfac</u>	tion with th	ne availa	bility of	the follov	ving	
Golden and Area A	communit	ty support a	nd heal	th service	es:		
	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	No Opinion	
Home health care services (e.g. personal care)	0	0	0	0	0	0	

Housekeeping, laundry, and cooking services	0	0	0	0	0	0
Meals-on-Wheels programs (e.g. meals delivered to your home)	0	0	0	0	0	0
Wheels to meals (dining with others)	0	0	0	0	0	0
Knowing what local health and community care services are available and how to access them	0	0	0	0	0	0
Telephone support calls from volunteers	0	0	0	0	0	0
Personal support visits from volunteers	0	0	0	0	0	0

### 8.2. Please rate how <u>important</u> the availability of following Golden and Area A community support and health services are to you:

	Not at all Important	Somewhat Important	Neutral	Important	Very Important
Home health care services (e.g. personal care)	0	0	0	0	0
Housekeeping, laundry, and cooking services	0	0	0	0	0
Meals-on-wheels programs (e.g. meals delivered to your home)	0	0	0	0	0
Wheels-to-meals programs (e.g. getting picked up from your home and driven to a local centre for a meal)	0	0	0	0	0

Shopping assistance (e.g. help getting groceries or medications)	0	Ο	0	0	0
Regular telephone check- ins or personal visits from volunteers	0	Ο	0	0	0
Personal assistance finding and/or understanding forms and information	0	0	0	0	0
<ul><li>8.3. Does the cost of a services prevent you from Yes</li><li>No</li></ul>	-		=		nd health
8.4. Are there health s in Golden?  O Yes  No	ervices tl	hat you reg	gularly nee	ed that yo	ou <u>cannot</u> get
8.5. Please feel free to Support and Health Sei	-	•	comments	about C	ommunity

#### Overall

0	Strongly Agree				
0	Agree				
0	Neutral				
0	Disagree				
0	Strongly Disagree				
9.2	2. Looking forward, which of th	e 8 Age Fri	endly Comm	nunity Planning	
	mensions are the most importa				
Ple 2n	ase select only 3 of the 8 Dimensions, value of the 8 Dimensions, value of the 8 Dimensions, value of the 8 Dimension can be seen that the second of the 8 Dimension can be seen that the second of the 8 Dimension can be seen that the second of the 8 Dimensions, value of the 8 Dimensions, val	with only one ty. Paper surv	choice for 1st F eys submitted	Priority, one choice for with two or three	
		1st Priority	2nd Priority	3rd Priority	
Ou	tdoor Spaces and Public Buildings	0	0	0	
Tra	nnsportation	0	0	0	
Но	using Services	0	0	0	
Soc	cial Participation	0	0	0	
Re	spect and Social Inclusion	0	0	0	
Civ	ic Participation and Employment	0	0	0	
Co	mmunication and Information	0	0	0	
Co	mmunity Support and Health Services	0	0	0	
9.3	3. What will you <u>need</u> to live ac	ctively and	socially enga	aged in Golden?	

9.1. Do you agree or disagree with the following statement? "Overall, Golden is a great community to be an older adult."

### Please tell us about yourself.

10	.1. What is your current age?
0	Under 50 years
0	50 to 54 years
0	55 to 59 years
0	60 to 64 years
0	65 to 69 years
0	70 to 74 years
0	75 to 79 years
0	80 to 84 years
0	85 years or older
10	.2. Are you male or female?
0	Male
0	Female
10	.3. Are you a care-giver of a older adult living in Golden and/or Area A?
0	Yes
0	No
10	.4. Where do you live? (Please check the area you live in or near)
0	Town of Golden
0	CSRD Electoral Area A
0	Outside of Kicking Horse Country
10	.5. Please select all of the types of transportation that you use to get
	ound Golden & Area A:
	ect all that are applicable.
	Drive own car, truck, or motorcycle
П	Drive horrowed/shared car truck or motorcycle

	Use taxi
	Use bus or shuttle
	Walk
	Bicycle
	Nordic ski
	Depend on family/friends to drive me
	Other
10	.6. Which category best describes your after-tax (net) total household
	come in 2013 (including all earners in your household)?
Ple	ease check one category.
0	Under \$12,819
0	\$12,819 to \$15,602
0	\$15,602 to \$19,429
0	\$19,430 to \$24,237
0	\$24,238 to \$27,600
0	\$27,601 to \$30,609
0	\$30,610 to \$33,618
0	\$33,619 to \$50,000
0	\$50,001 to \$70,000
0	\$70,001 and over
0	Prefer not to answer

10	./. Including	g <u>yourself</u> , how many people live in your household (that i
ho	w many pe	ople live on the household income reported above)?
0	1 person	
0	2 people	
0	3	
0	4	
0	5	
0	6	
0	7 or more	
10	.8. If you w	ould like to enter the draw for the prizes from The Island
Re	staurant, p	lease provide at least one of your contact details below.
Em	ail Address	
Pho	one Number	
Naı	me	

#### Thank you for your time and input!

Your feedback will remain private and will never be connected with your name. All survey data from FluidSurveys is hosted in Canada and the company abides by a very strict privacy policy and terms of use statement to ensure maximum protection for its customers. Golden's Age Friendly Community Plan will be available in June 2014.