



GOLDEN COMMUNITY RESOURCES SOCIETY

an overview of possibilities

introducing

# Community Coordination

# Today's Activities



**Ask questions as they pop into your head** —





# Community Coordination

## How does it work?

Social engineering or common sense?

# From Efficiencies Exploration to Coordination



Felt overstretched, volunteer/staff burn-out, excessive administration, lack of progress on community issues.

Saw overlap, gaps and inefficiencies.

Explored efficiency opportunities for non profits in Golden & Area A.



Over 100+ locally registered non profit organizations; 188+ serving Golden & Area A → 2.5x per capita average!

Created online list of non profits on [GoldenLoom.ca](https://www.goldenloom.ca)

Shared efficiency examples from other communities.

Laid ground work for Phase 2.



# From Efficiencies Exploration to **Coordination**



## **Goal:**

Community Team/Board/Constellation

## **Rationale:**

No single, broad decision-making entity/process

Limited human & financial resources

Continually tightening regulatory changes

Inspired by Jasper, Revelstoke, BC Social Service

Advisory Committee, others and Golden



## **Supported By:**

Columbia Basin Trust, Town of Golden, GCRS

## **Activities:**

Capacity & Organizational Development

**4Cs:** Communication, Coordination, Collaboration & Consolidation

Coalition Support

**Involves:** Everyone willing; organizations, government, business, individuals

## **Timing:**

Form Community Team in Fall/Winter (Phase 3), Dec 31<sup>st</sup> completion

# Communication → Coordination → Collaboration



## Communication:

**Convening** through events like this

## Coordination:

Supporting **groups that want to get together**

- i. Events like this, Sport 4 Life, Trails Alliance, etc.
- ii. SFU CED Course in Golden
- iii. Lunches – Monday for Social Services
- iv. Guest speakers – Kim Bater, Ideas Bank; Martha Rans, Law Share; and the BC LMP Social Service Advisory Committee
- v. Workshops – **For you to determine!**



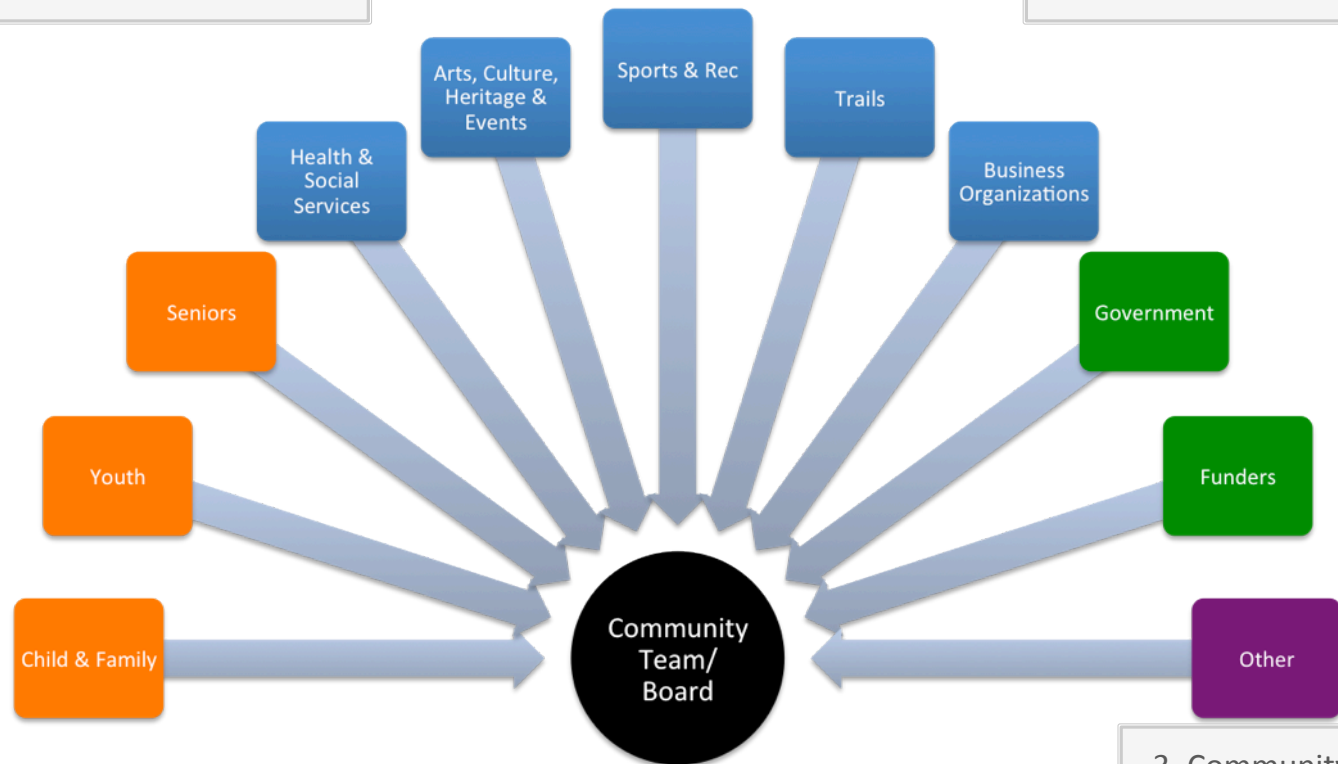
## Collaboration:

Community **Team**/Board/  
Constellation Model

Here's just one way to visualize a Community Team.

1. Coalitions/Alliances are created by existing organizations

2. Coalitions feed into the Community Team Model



**Project Outputs:** Coalitions, Survey, Grant Continuum, Community Team's Terms of Reference, Knowledge Sharing, & Coordinator Job Description.

3. Community Team & Coordinator help align community

## Health & Social Service Groups & Stakeholders

Some are obvious. Some obscure.

Canadian Mental Health Association - Kootenays  
Canadian Red Cross - Health Equipment Loan Program  
East Kootenay Brain Injury Association  
Golden Affordable Housing Committee  
Golden & District Air Quality Committee Association  
Golden Community Resources Society  
Golden Family Center Society  
Golden Food Bank Society  
Golden Hospice & Palliative Care Society  
Golden Seniors Caregivers Group - Meals on Wheels  
Golden Women's Centre Society  
Little Mittens Animal Rescue Association  
The Spotted Dog Animal Rescue and Retreat  
Volunteer Kootenays  
Welcome Wagon - Golden

Golden District Hospital  
Interior Health Authority  
Ministry of Children and Family Development



Health &  
Social Service  
Groups



## Health & Social Service Groups

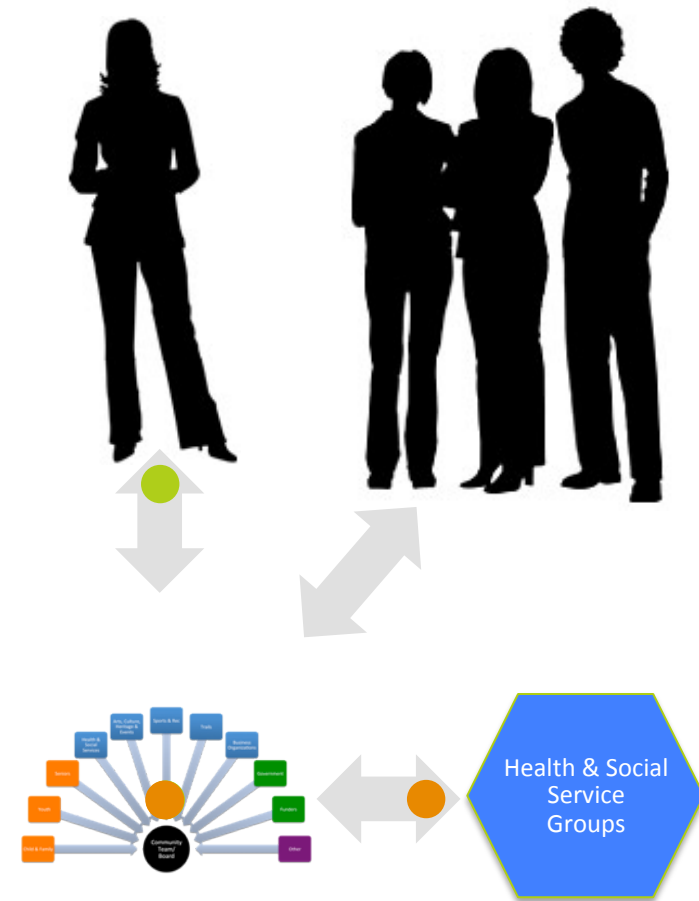
The organizations, staff and volunteers are connected to the entire community & beyond.



# Collaboration

Coordinated & supported **decision-making**,  
Planning & **resource utilization**  
Community **alignment** & economic development  
Higher **quality of life** for staff, volunteers, clients  
& residents

It's about team work, and **collaborating** will get  
us all there.



# Issues & Opportunities



Questions for Staff, Volunteers & Clients:

Do they know about the continuum of health & social services available to them?

Do the best programs get funded adequately?

How do we measure overlap and gaps?  
(commercial kitchens, rent, admin, telecom)



Have we explored all the ways to reduce costs (shared services, co-location, etc.)?

Are we creating sustainable and attractive roles (paid & volunteer) within our organizations?

Would you recommend a career in the social service sector to a family member or friend?





The structure is there to support

**GETTING THE  
RIGHT THINGS  
DONE.**

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**TODAY & TOMORROW.**





# Community Coordination

Interested? Let us know.

Ryan Watmough. 344-8610. [nonprofits.gcrs@gmail.com](mailto:nonprofits.gcrs@gmail.com). [www.goldenloom.ca](http://www.goldenloom.ca).



# Quiz Show



- Question and Answer



*1. What is the oldest registered social service organization in Golden?*

**Golden Community Resources  
Society**

*April 1, 1984*



*2. What is the largest coalition of non profits in Golden?*

## Golden Early Childhood Development Coalition

*18 organizations and programs*





*3. Where does the best community decision-making and resource allocation model come from?*

Golden

*Designed and built by us for  
us.*





# Health & Social Services

You. Me. Us. Together.



# Health & Social Services



The Golden Food Bank Society's five core purposes:

1. **operate** a food bank that effectively and equitably distributes food and other resources to our clients and other helping organizations
2. **engage** our community and collaborate with our partners to assist the poor and working poor of the Community of Golden
3. **educate** and build our clients' skills to make full use of their own and community resources
4. develop programs that build community capacity and **empower** our clients
5. **advocate** on behalf of our community and create awareness of food security issues to our stakeholders and the public



How **can** Health & Social Service Groups **help** the Golden Food Bank or address hunger in Golden?

What other **groups** need help?

What **specifically** do they need?

Who can help us find a Golden **solution**?



# Health & Social Services

You. Me. Us. Together.







## **Discussion** & Next Steps

How do we best support our health & social service organizations, staff & volunteers?



Is there a better way? Is it working together?

What is your biggest fear with a **Constellation**?

Who are you going to communicate with tomorrow?

# Action Items

- » List actions, leaders & deadlines here.
- 1. Continue to meet and raise this concept with health & social service groups.
- 2. Add a 'Community Coordination' discussion to the Community Connection night in September.
- 3. Bring in leaders from the Jasper Community Team Model to explain their process.
- 4. Go back and talk to your team about opportunities to start collaborating now.



# Recap Today's Activities



**Action Items** will be circulated and reported back to all —







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**Have a Great Day!**

