



Snow Buddies

Student Volunteer Survey

Full Name : _____

Address : _____

Home/Cell Phone Number : _____

Email address: _____

1. Have you completed the Registration form and reviewed the Orientation Manual?
 Yes No I plan to

2. Why Volunteer? (pick all that apply)
 Make a difference and Help Neighbours
 Experience for resume and develop communications skills
 Community service hours
 Exercise, feel good and have fun
 Just because

3. Snow Buddies need help because: (pick all that apply)
 Health conditions and unable to shovel snow
 Prevent slips and falls; help them be able to live at home
 Help seniors be able to have services come in
 Be able to get out and get groceries or go to the doctors
 Family help lives out of town
 Senior goes to Florida for winter

4. At the first meeting with your Senior Buddie: (pick all that apply)
 Talk about WHEN you will shovel snow
 How they want their house cleaned
 Where is the shovel and salt kept
 Talk about will you wait for a phone call or go when it snows

5. What would be good customer service: (pick all that apply)
- Only show up when you feel like it
 - Use their name, smile and be polite
 - Do a good job, listen to instructions
 - Always tell the senior if you can't show up
 - Keep seniors information private
 - Don't wait for a phone call if it snows
6. Health and Safety Rules: (pick all that apply)
- Use proper tools; wear gloves to use salt
 - If under 18 do NOT use snow blower
 - Use proper lifting techniques
 - Watch out for ice; wear proper footwear
 - Listen to your body: SAFETY FIRST
 - Go into seniors home without parents permission
 - Wash your hands often to prevent spreading of germs
7. Emergency Procedures if you or your Buddie is hurt:
- If senior is hurt bad call 911 and then HNCSSS later
 - If unsure what to do call your parents or HNCSSS
 - Just go home and don't do anything
8. If you have any concerns about the senior or volunteering you:
- Just stop volunteering
 - Call HNCSSS
 - Just ignore the problem
9. If you are going on vacation, sick or need to stop volunteering you:
- Just don't show up
 - Call HNCSSS
 - Tell a friend and then stop volunteering
10. If your Buddie ask you to do something other than snow removal you:
- Say you need to check with HNCSSS
 - You help out, even if its climbing the roof to clear leaves
 - Just walk away
11. Expectations of commitment:
- Whole winter
 - Until I get my hours
 - Forever

Thank-you for making a difference!

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